



# StaffAPI - Changing Phone Status

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 Unknown macro: 'table-of-contents'

## Client request

To notify the server of your phone status, perform an HTTP POST ([HTTP POST@wikipedia](#)) request to the following URL:

 Unknown macro: 'url-panel'

## POST arguments

 Unknown macro: 'http-post-encoding-info'

Argument	Value
<b>sessionid</b>	The unique session identifier sent in the <a href="#">log in</a> response from the server
<b>status</b>	The new status. See <a href="#">VoIP statuses</a>

## Server response

A standard [server response](#) containing a UTF-8 encoded XML payload in the following format:

### Root node

The parent node for the entire XML payload. If you do not locate this node at the top level, it is likely that the server returned an error response. See [error codes](#) for further information.

```
<kayako_staffapi>
```

### Result

```
<status>...</status>  
<error>...</error>
```

Node name	Value
<b>status</b>	The status of the request. Any value other than 1 indicates an error.
<b>error</b>	The error message returned by the server

### Closing root node

The final XML node is simply the end of the original root node, completing the XML document.

```
</kayako_staffapi>
```